

### Change History

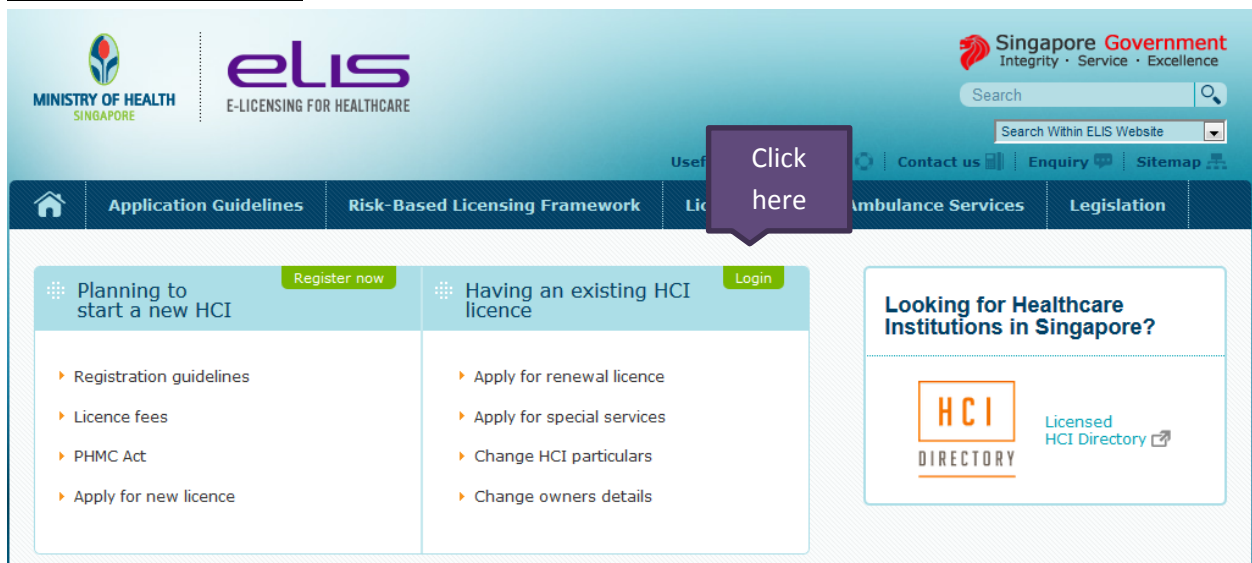
<b>SN</b>	<b>Version</b>	<b>Change Update</b>	<b>Release Date</b>
1	V1.0	1 <sup>st</sup> release	1 <sup>st</sup> Sep 2016

1. We have implemented 2-Step Verification (2FA) to better protect your login to eLIS. Please follow the steps below to link your 2FA to eLIS. You are strongly encouraged to login to eLIS using your SingPass.

### **Login with SingPass**

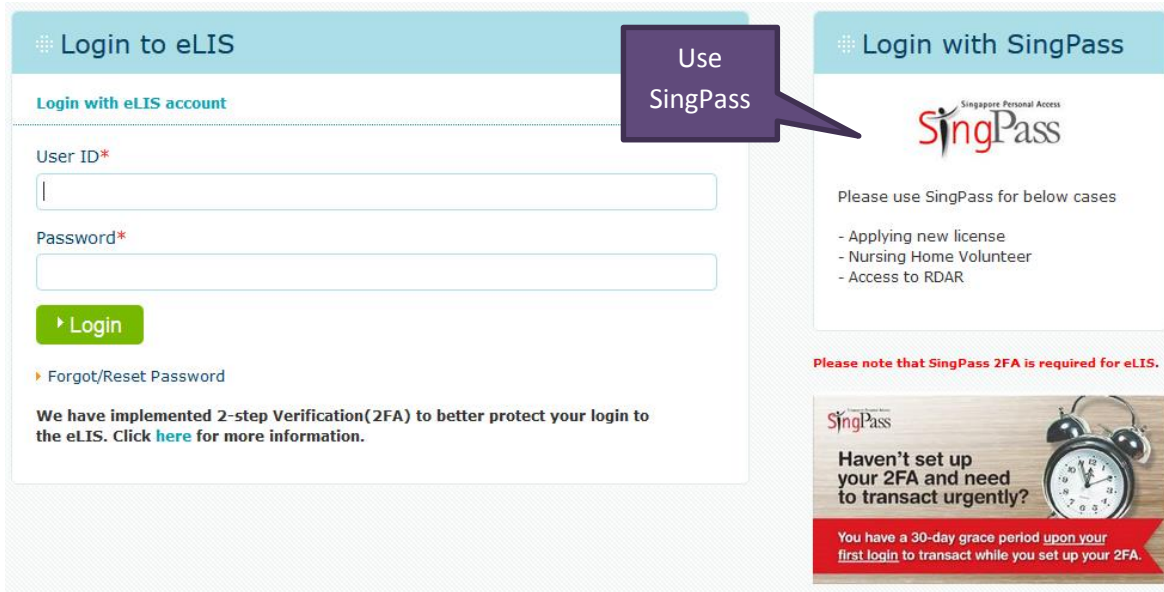
2. How to access eLIS using SingPass:
  - a. Please ensure that you have a valid Singpass account and [have setup your Singpass 2FA](#).
  - b. Go to eLIS home page at <https://elis.moh.gov.sg> and click Login (Screen 1).

### **Screen 1: Login to eLIS**



- c. Login with your SingPass for authentication (Screen 2).

### **Screen 2: Login using your SingPass**

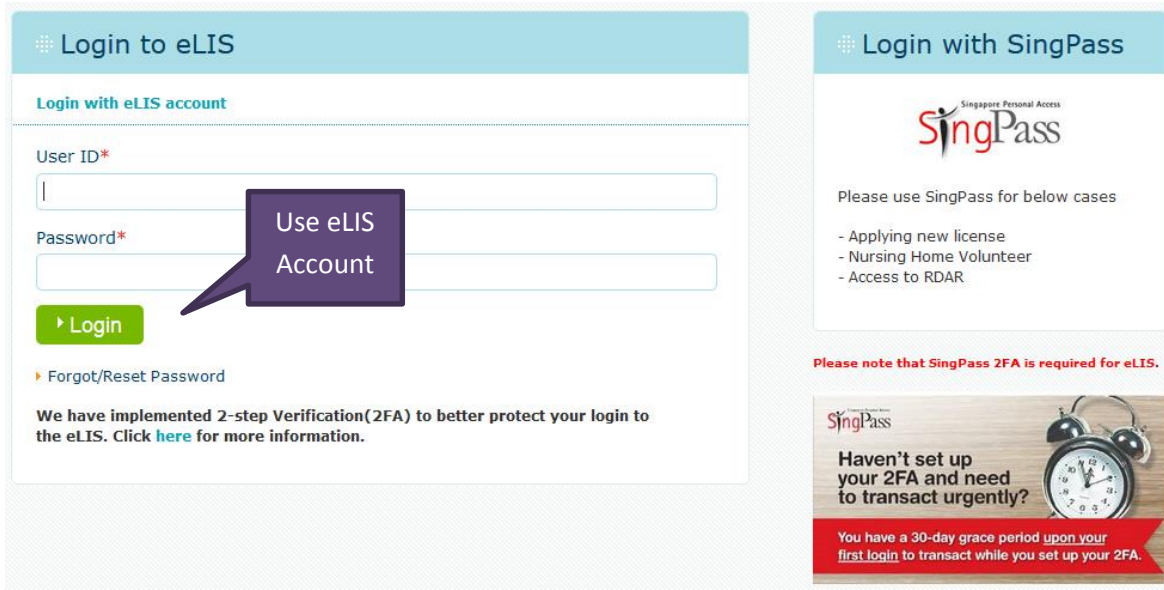


- d. After successful authentication with SingPass, you will be redirected to eLIS landing page.

### **Login with eLIS Account**

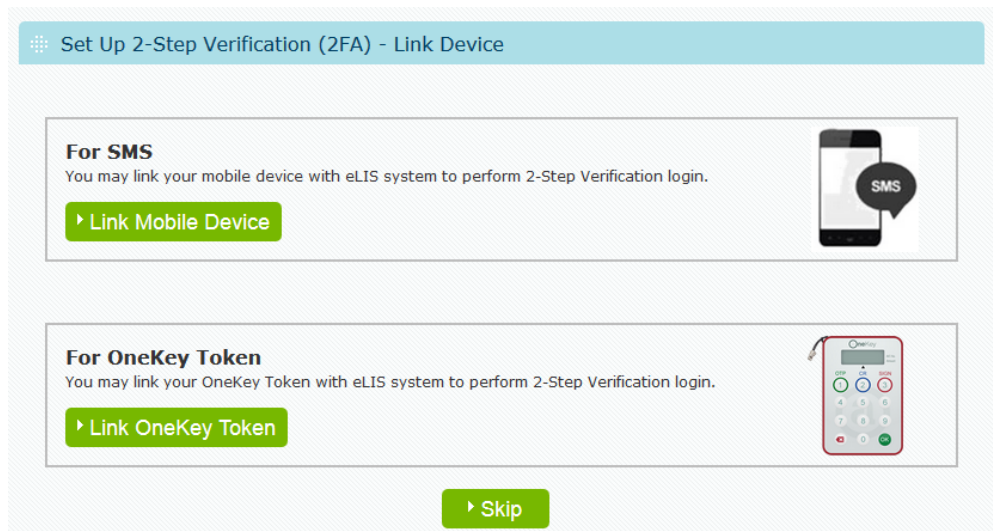
3. Go to eLIS home page at <https://elis.moh.gov.sg> and click Login (Screen 1).
4. Login with your eLIS account for authentication (Screen 3).

### **Screen 3: Login using your eLIS Account**



5. After successful login using eLIS account, you will be prompted to set up your 2FA using OneKey Token / Mobile Device. Click “Link Mobile Device” / “Link OneKey Token” to proceed or alternatively you may click “Skip” if you are not ready yet (Screen 4).

#### **Screen 4: Set Up 2-Step Verification (2FA)**




6. Follow these steps to set up your 2FA using OneKey Token:
  - a. Click Link OneKey Token (Screen 4).
  - b. Please verify your OneKey Token Serial Number (Screen 5).
  - c. Press and hold button “1” on your OneKey token to generate your 8-digits One-Time Password (OTP).
  - d. Enter the 8-digits OTP and Click Submit (Screen 5).

**Screen 5: Enter 8-digits OneKey Token OTP to Set Up 2-Step Verification (2FA)**

Set Up 2-Step Verification (2FA) - Link OneKey Token with eLIS account

**Step 1**  
Press and hold '1' to generate your 8-digits One-Time Password (OTP).



**Step 2**  
Please verify your OneKey Token serial number and enter the 8-digits OTP here:

OneKey Token Serial Number:

OTP\*:

Enter OTP

7. Follow these steps to set up your 2FA using Mobile Device:

- a. Click Link Mobile Device (Screen 4).
- b. Click Get OTP via SMS (Screen 6).
- c. Enter the 6-digits OTP you received via SMS and Click Submit (Screen 6).

**Screen 6: Enter 6-digits SMS OTP to Set Up 2-Step Verification (2FA)**



8. Once you have set up your 2-Step Verification using your OneKey Token, after successful login using eLIS account, you will be prompted to enter 8-digits OTP from your OneKey Token (Screen 7).


## Screen 7: Enter 8-digits OneKey Token OTP

2-Step Verification

**OneKey Token** SMS OTP

### Step 1

Press and hold '1' to generate your 8 digit One-Time Password (OTP).

A OneKey Token device is shown with a red box highlighting the '1' key. The device has a small screen at the top and a numeric keypad below. The '1' key is circled in green, the '2' key is circled in blue, and the '3' key is circled in red. The '1' key also has 'OTP' written above it. The '2' key has 'CR' above it, and the '3' key has 'SIGN' above it. The keypad also includes keys for 4, 5, 6, 7, 8, 9, 0, and a green 'OK' key.

### Step 2

Please enter the 8-digit OTP in the box below.

OneKey Token Serial Number: XXXXXX3477

OTP:

[Submit](#)

If your OneKey Token serial number does not match anymore / you have received replacement OneKey token. Please click [here](#) to re-link your OneKey Token.

9. Once you have set up your 2-Step Verification using your Mobile Device, after successful login using eLIS account, you will be prompted to enter 6-digits OTP you received via SMS (Screen 8).

### **Screen 8: Enter 6-digits SMS OTP**

The screenshot shows a web interface for 2-Step Verification. At the top, there is a header "2-Step Verification" with a grid icon. Below the header, there are two tabs: "OneKey Token" and "SMS OTP", with "SMS OTP" being the active tab. The interface is divided into two steps:

**Step 1**  
Click 'Get OTP via SMS' to generate your 6 digit One-Time Password (OTP).  
A button labeled "Get OTP via SMS" is shown next to a smartphone icon with an "SMS" speech bubble.

**Step 2**  
Please enter the 6-digit OTP in the box below.  
Mobile Number: XXXX 0250  
OTP:   
A purple speech bubble labeled "Enter OTP" points to the input field.  
A green "Submit" button is located below the input field.

If your mobile number does not match anymore / you have registered new mobile number with Assurity. Please click [here](#) to re-link your SMS OTP.

10. You may contact our technical helpdesk by calling 1800-2253547 or email us at [elishelpdesk@csc.com](mailto:elishelpdesk@csc.com) if you require assistance on 2-Step Verification (2FA).